

Creating Tomorrow's Workforce Today

The two youngest generations are uniquely positioned to learn technology at a pace that enables them to assume positions that normally require more experience. It is up to the rest of us to share the wisdom of our experience.

-- Laura Kelly, CEO

AT A GLANCE

Company Profile

Global provider of money transfer services.

Industry

Financial Services

Key Challenges

- Client desired to bring its IT Security "Command Center" back in house.
- IT Security resources are in high demand with few young people trained in IT Security disciplines.
- As a result, IT Security resources are demanding higher salaries and are frequently poached.
- IT Security has become a top priority for the client as it battles to protect its clients' financial transactions.

Solution & Services

Crew212 Command Center Program

Project Highlights

- Recruited six young people with 3-5 years experience.
- Utilized Crew212 Program to train in 5 disciplines
 - Incident Management
 - Knowledge Management
 - Release Management
 - Security Operations
 - Risk Management.
- ITIL and Security Ops Certifications.

Results

- Five professionals converted and are successfully integrated into the client's succession plan
- Lowered cost of resource acquisition.
- Command Center was successfully in-sourced.
- Crew212 resources have "Insourcing" experience.

Recognition

Client awarded Keyot "Most Innovative Supplier" Award in 2016.



Info Security talent

Keyot builds technical resources to fill open Information Technology roles

Our client is the second largest provider of money transfers in the world. Headquartered in Dallas, TX with operations across the globe, the client had outsourced their Command and Incident Management functions for many years and they wanted to bring it back in house.

Keyot worked with the client's CIO to develop profiles of entry level IT Security resources and utilized the Crew212 engine to recruit 6 qualified individuals. The project was called "Command Center" and lasted 12 months.

Keyot was responsible for recruiting the team and matching each person to a future role in the new Command Center. Keyot provided 2 weeks of Boot Camp to launch the training, which culminated in ITIL certification. In addition, Keyot designed the ongoing learning curriculum to build the knowledge and skills necessary for an IT Security career. Client leaders were responsible for sharing business knowledge and mentoring within individual teams.

The team was deployed into Incident Management, Release Management, Security Operations and Fraud Detection teams under direction of client's CISO. All were mentored by Keyot leadership as well as best practice and subject matter experts from the client.

To learn more, visit our website www.keyot.com or email info@keyot.com.